

One of the world's leading companies in building materials improved their management of occupational health and safety with WorkSafeOnline (WSO).



**INDUSTRY:** Building – Materials Supplier

**OUR SOLUTION NAME:** WorkSafeOnline (WSO)

**HEADQUARTERS:** Zurich, Switzerland

**NUMBER OF EMPLOYEES:** 100 000 (approx.)

**NUMBER OF USERS:** 10 000 (approx.)

**OUR CUSTOMER SINCE:** 2015

### Key Challenges

- No centralized storage location to maintain all safety related data.
- Difficulties in collecting the safety data from the respective plant heads.
- Lack of transparency of how and from whom to collect data, due to regular employee transfers and terminations.
- Maintenance and storage of data in physical files, manually scanned and sent to the corporate team whenever required.
- No immediate alerts or notifications in place for any major Incident/accidents in the plants.
- No tracking of identified risks and open hazards
- No escalations & reminders for assigned tasks.
- Manipulation of data necessary to retrieve cumulative reports (Example: monthly, quarterly and yearly).

### About Holcim

Holcim is a subsidiary of the world's leading company in the building materials industry. Holcim improved their processes to deal with workplace hazards & incidents by implementing WorkSafeOnline (WSO).

### Business Benefits

Holcim has chosen WorkSafeOnline to manage their day to day safety process which will be used by approx. 10,000 users across 35 plants.

The solution helped the organization to run global standard and consistent corporate reports and access the data based on work areas, departments, plants and region level. The mobile app gives a quick alerts & notifications to the managers, department heads & safety coordinators to immediately act on the critical incidents & hazards reported by workers. The business stake holders encouraged employees to report their workplace hazards, incidents, near miss and safety observations by using web based Self-Service forms across 35 Plants. Additional benefits to the business include:

- Safety Alerts
- Single sign on
- Integration with existing ERP systems
- Automate creation of user accounts in WSO for new employees
- Automate Workflow throughout the company to effectively perform necessary investigations & corrective and preventative actions (CAPA) based on different locations
- Improved reporting framework enabled customization of reports tailored to the organisations requirements
- Mobile application available in both off-line and online modes supports the completion of inspections and audits checklist as well as the ability to approve work permits on site

### Modules Implemented

Hazards, Incidents, Audits, Inspections, Risk Register, Compliance, Training Management, Document Management, Employee Management, Safety Permits, Management Of Change, Minutes of Meeting