

One of Sydney's local governments streamlined their occupational health and safety processes with WorkSafeOnline (WSO).



INDUSTRY: Local Government

OUR SOLUTION NAME: WorkSafeOnline (WSO)

HEADQUARTERS: Camden, NSW Australia

NUMBER OF EMPLOYEES: 500 (approx.)

NUMBER OF USERS: 450 (approx.)

OUR CUSTOMER SINCE: 2016

Key Challenges

- Paper and excel based processes
- Difficulties in collecting the safety data from the respective council divisions
- Lack of transparency of how and from whom to collect data, due to regular employee transfers and terminations
- Maintenance and storage of data in physical files, scanned and sent to the OH&S manager whenever required
- No immediate alerts or notifications in place for any major Incident/accidents throughout the council
- No tracking of identified risks and open hazards
- No escalations & reminders for assigned tasks
- Manipulation of data necessary to retrieve reports

About Camden

Camden Council is a local government area in the historic Macarthur region, in the state of New South Wales, Australia. The area is located south west of the Sydney central business district and comprises 201 square kilometers.

Business Benefits

Camden Council chose WorkSafeOnline to manage their day to day safety process which will be used by approx. 450 users across 60 divisions.

The solution helped the organization to run consistent reports and access the data based on departments. Automatic alerts & notifications to managers, department heads & safety champions can now prompt immediate action on the critical incidents & hazards reported by workers, contractors and even volunteer staff. Additional benefits to the council include:

- Single sign on
- Safety Alerts
- Mass upload of employee details with ability to integrate to new HRIS
- Improved data maintenance and control
- Automation of workflow throughout the council to effectively perform necessary investigations & corrective and preventative actions (CAPA) based on different locations
- Improved reporting framework with ad-hoc capabilities

Modules Implemented

Hazards, Incidents, Injury Management, Audits, Inspections, Claims Management, Training Management, Document Management, Employee Management, Project Management, Contractor Management.